

Spool

Design by
Studio Terhedebrügge

Care and use
instructions



Northern

Spool rug series

Warnings

1. Do not use a knife to open the packaging.
2. Be careful when unwrapping the product, not to damage the rug.
3. Indoor and outdoor use. If the rug is placed outdoors for longer periods of rain it needs to dry up properly in between uses. The fibers in the rug can eventually deteriorate if the rug can't dry up.

Quality

The Spool rug collection is handmade by skilled craftsmen. The rugs are woven on a handloom and made from 100% recycled PET yarn. All rugs are finished with care and are quality checked before shipment.

Wear & maintenance

All rugs retain their appearance for longer if you remove dirt and stains regularly. Dust and sand particles which will wear and tear the rug over time if not removed. Vacuum your rug regularly. Avoid powerful power heads and stiff bristle brushes as this might damage the rug. Shaking or beating a rug can damage the warp, so vacuum and air the rug instead.

We strongly recommend the use of a non-slip rug pad to prolong the life of your rug and prevent it from slipping on the floor. To get a more even exposure to sunlight and to distribute wear evenly, we recommend that you rotate the rug regularly.

Cleaning instructions

We recommend professional cleaning of the rug when necessary. In case the rug becomes stained, remove the stains immediately to reduce any possible damage. Stains can be attempted to be removed very gently with a clean damp cloth, and if necessary, some foamed hand detergent. Dampen the stain, soak up the water with a dry cloth, then repeat the process until the stain is gone. Northern cannot guarantee that this method will remove all stains and attempts on stain removal are the user's own responsibility. Do not rub the stains. Rubbing to remove stains can damage the fibers.

Loose yarn

Carpet shedding and pilling is normal for handmade rugs. Please do not to pull the yarns out if this happens, use a fabric shaver, or carefully cut away with scissors. Pulling the threads out may cause other threads to loosen too and is not recommended.

Colour variations

Small colour variations between batches are common for handmade rugs as dye lots may slightly differ over a period of time. The colour on the rugs can also fade and a slight discoloration is normal. When exposed to direct sunlight, rug colours will fade over time.

Size variations

Handmade rugs may vary slightly in dimensions and weaving structure. No two rugs are the same and each piece is unique.

Creases & odour

Creases should disappear within a week or two when the rug is laid out flat. Smells may occur and are caused by dyes, yarns and shipping for long distances in sealed wrap. Most odours will vanish within a week once the rug is removed from its packaging.

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More information about our products and updated user manuals are available on our website.